

Ryan Stephens

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PROFESSIONAL SUMMARY

SRE-focused IT Professional with 9+ years of experience blending systems administration and software development. Proficient in Python, Go, and Java with hands-on experience in AWS, GCP, CI/CD pipelines, and DevOps practices. Proven ability to manage and scale complex, regulated IT infrastructures.

TECHNICAL SKILLS

- **Languages:** Python, Golang, Java, JavaScript/TypeScript
- **Technologies:** AWS, Google Cloud Platform, Kubernetes, GitLab CI/CD, Selenium, SQL/MySQL, Active Directory, Hyper-V, ESXi, Veeam, Cisco, Fiserv Galaxy, Jack Henry Symitar, SMA Opcon
- **Compliance:** DIFS Regulatory Requirements, BRCP, NCUA Regulatory Compliance
- **Certifications:** AWS Cloud Practitioner (May 2025), Certified Kubernetes Administrator - The Linux Foundation (May 2025), CompTIA A+ (June 2019)

EXPERIENCE

- **Lake Michigan Credit Union** Grand Rapids, MI
Core Banking Analyst Level 3 March 2021 - Present
 - Engineered and administered core banking automation and progressed from Level 1 to Level 3 analyst. Provided escalated technical support and managed vendor relationships.
 - Acted as a key liaison between business and DevOps teams, ensuring new features met quality and operational standards before production.
- **Healing Organic Garden** Rockford, MI
IT Consultant April 2020 - March 2021
 - Architect for network infrastructure and security systems. Developed custom software solutions for inventory management. Provided technical support and system maintenance.
- **Michigan One Community Credit Union** Ionia, MI
IT Infrastructure Manager November 2016 - March 2020
 - Managed IT operations across multiple locations and provided helpdesk support. Administered core banking platform and enterprise network ensuring regulatory compliance. Conducted vendor management, cost analyses, and security audits.
 - Led digital conversion projects and virtual environment implementation with backup and failover solutions.
- **Ionia Public Schools** Ionia, MI
Infrastructure Support Technician January 2015 - November 2016
 - Provided helpdesk support for educational technology systems and managed endpoint deployments. Supported network infrastructure and domain controllers.
 - Assisted with infrastructure projects including virtualization implementation and server migrations.

EDUCATION

- **Western Governors University** Salt Lake City, UT
Bachelor of Science in Information Technology January 2018 - 2020
- **Heartlands Institute of Technology** Ionia, MI
Computer Systems and Networking 2015 - 2017